

Dear Member,

Please hand this letter to the person from whom you will buy a new or pre-owned cell phone to ensure that the phone is eligible. If a store also helps you to activate your phone at the time of purchase, please be aware that it is common practice for the store to directly charge you a fee for their service. (The fees may vary from \$10-25 in addition to the cell phone cost).

To Whom It May Concern,

RingPlus kindly requests your assistance as an Apple Store or Independent Retailer in providing our Member that is carrying this specific letter with a RingPlus eligible device. Please assist in selling a Sprint device which can be activated on our network. We appreciate your help. Please see the information below for specifications.

iPhone from Apple Store

The iPhone should be a full priced, fully paid, carrier agnostic, and unlocked model (i.e., not just the Sprint fully-paid model). Please also provide a Sprint Nano SIM. We thank you for your cooperation.

Independent Retailers

The Sprint CDMA phone you are going to sell must be successfully cleared using the RingPlus BYOSD Sprint Device ESN Check Tool located at

https://my.ringplus.net/device_validation_requests/new

and

The device software cannot be modified (i.e., rooted or jail broken).

For your information: Only phones clearing the RingPlus ESN Check Tool can be activated on RingPlus (there are no exceptions). The most common reasons phones are not eligible to be activated are:

1. The device is a refurbished pre-owned or new prepaid Sprint (and Sprint MVNOs) phone which has not been previously active on Sprint for at least 12 months without interruption.
2. The device is a refurbished or pre-owned post paid Sprint (and Sprint MVNOs) phone which has not been paid off in-full without any financial obligations to Sprint from the original owner, and it must have been active on the Sprint network for at least 6 months without interruption.
3. The device is not Sprint branded, or has been declared lost or stolen.

***A common misconception would be unlocking a device via Sprint. This does not make the device eligible as it only allows an international usage with a foreign SIM card.**

Sincerely Yours,
The RingPlus Team